

Noga Photo Studio Ltd.

Privacy Policy

We are committed to preserving the privacy of all visitors to our website. Please read the following Privacy Policy to understand how we use and protect the information that you provide to us. We have a separate set of terms and conditions relating to all our commercial (property & architectural) photography and floor plan services.

By registering or placing an order on this website, you consent to the collection, use and transfer of your information under the terms of this policy. This information is only that required by us and/or any partner/associated companies in order to provide you with the products, quotes or information you have requested or may require.

Information That We Collect From You

When you visit, register or order products or services on our website you may be asked to provide us the following information: your name, contact information including your email address, postal address and telephone number, demographic information such as postcode and other information relevant to customer surveys and/or offers provided by us. By submitting your information, you consent to its use, as set out in this policy.

We may also collect information about your usage of our website as well as information about you from messages you post to the website and e-mails or letters you send to us.

In order to use our property marketing services, you may need to supply us with the personal details of a third party (for example: their name, postal address, post code, email address and telephone number if you wish us to contact them directly to book an appointment). We will not use this information for anything other than providing the services for which the information was supplied.

To maintain customer service standards and to assist staff training, we may record and monitor incoming calls.

Use of Your Information

Your information will enable us to provide you with access to selected parts of our website and to supply the services you have requested. It will also enable us to bill you and to contact you where necessary concerning your orders. We will also use and analyse the information we collect so that we can administer, support, improve and develop our business.

In particular, we may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to the website or our services. Further, where you have consented, we might also use your information to let you know by email about other products and services which we offer which may be of interest to you. If you change your mind about being contacted in the future, please let us know.

Controlling Your Personal Information

Whenever you are asked to fill in a form on our website(s), look for the box or boxes that you can choose to tick to indicate that you agree or opt-in, so that the information can be used by us for direct marketing purposes.

Right to withdraw consent, data retention and the right to be forgotten - If you have previously agreed to us using your personal information for direct-marketing purposes, you may change your mind at any time by sending us email on info@nogaphotostudio.com. We will comply with your request within one month of receiving it. Please note, there may be certain circumstances such as a legal obligation we may have, that mean the right to be forgotten cannot be implemented but we will inform you of this should you contact us on this basis.

Right of data portability – You have the right to request a copy of the data that we hold about you in order that you can reuse it for your own purposes across different services. This right is only applicable if you have given us explicit consent to process your data or if we have used it for the performance of any contract(s) we may have (had) with you. If you wish to do this, please email us on info@nogaphotostudio.com.

Right of access to your data - You may request details of personal information which we hold about you. If you would like a copy of the information held on you please email us on info@nogaphotostudio.com.

Right to rectification of inaccurate data - If you believe that any information we are holding on you is incorrect or incomplete, please email us on info@nogaphotostudio.com.

Right to object to processing of your data – You have a right to object to us using your data for marketing under the basis of 'legitimate interests' and if you wish to do so, please email us on info@nogaphotostudio.com.

The information you provide to us may be accessed by or given to third parties some of whom may be located outside the European Economic

Area who act for us for the purposes set out in this policy or for other purposes approved by you. Those parties process information, fulfil and deliver orders and provide support services on our behalf. In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

We may also pass aggregate information on the usage of our website to third parties but this will not include information that can be used to identify you or your clients.

Finally, if our business enters into a joint venture with or is sold to or merged with another business entity, your information may be disclosed to our new business partners or owners.

Countries outside the European Economic Area do not always have strong data protection laws. However, we will always take steps to ensure that your information is used by third parties in accordance with this policy.

Unless required to do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

Age of Consent

By using our website, you represent that you are at least the age of 18.

Security and Data Retention

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in procedures to safeguard and secure the information we collect online. All your information is stored either electronically on our servers or in the case of paper documentation, in secured cabinets only accessible by the Data Controller or those nominated as NPS Data Processors.

Please remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

Any password(s) which you might use to access the website or other platforms that are operated by NPS using third-party providers are your own responsibility and you undertake not to share them with anyone else, save as to making provisions in your will. If you believe your password(s) has/have been compromised, you must inform us straightaway and change it.

Cookies

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

External Links

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information, which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Accessing and Updating

You are entitled to see the information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If at any time you wish your personal details to be removed from our record, or you no longer wish to receive certain information please contact us by email (info@nogaphotostudio.com).

Changes To Our Privacy Policy

Noga Photo Studio may change this policy from time to time by updating this page. Any changes to our privacy policy in the future will be posted to the website and, where appropriate, through e-mail notification. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 30th of April 2018.

Contact

All comments, queries and requests relating to our use of your information are welcomed and sent to us by email: info@nogaphotostudio.com